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**SERVICES 2017**

· **[Boat Tour CALAS DEL SUR \(Cala Galdana\)](#)**

**Boat: OLIVIA** [See pictures of the boat Olivia](#)

**Skipper: Nano**

**Duration: 3 hours**

**Maximum number of passengers (regardless of their age): 10 + skipper**

**Period: Easter to October**

**Types of excursion:**

· **SHARED TOUR:**

The tour is developed sharing the boat with other passengers. In this mode will be visited 10 coves located at both sides of Cala Galdana: **Macarella, Macarelleta, Turqueta, Es Talaier, Son Saura, Mitjana, Mitjaneta, Trebaluger, Fustam and Escorxada.**

Includes: One drink, snack, two swimming stops\* of 40 minutes each and basic snorkeling gear (goggles + snorkel).

The skipper is a biologist and comments on history, local culture and nature during the tour.

· **Price per person: 50€ (adults and children)**

· **Groups of 10 passengers are considered as "Exclusive Rent"**

**\* The environmental conditions or the influx of people and boats in the coves vary daily and can directly influence the quality of the swimming stops. For this reason, stops will be made at the discretion of the skipper, at those coves with the best conditions for swimming on that moment, although he will always consider the preferences of customers.**

**EXCLUSIVE RENT:**

Designed for couples, groups of friends or families who want to enjoy a boat tour without sharing with other passengers and also want to do it at their pace. This tour has no set route as it can be customized to suit the client's preferences of coves and stops for swimming, always within our navigation area.

Includes: Drinks, special snack with local products and basic snorkeling gear (goggles + snorkel)

- **Prices:** Easter to June 15 (included) and from September 21 to end of season **special price of Exclusive Tour 375€**. From June 16 to September 20 (both included) **price of Exclusive Tour 500€**
- **Maximum number of passengers (regardless of their age): 10 + skipper**

The tour departs from the **Port of Cala Galdana**, located in the central-southern area of the island, 7 km South from Ferreries. You can check the exact location on the map you will find next to the information of this tour in the online booking widget of our website [www.menorcaenbarco.com](http://www.menorcaenbarco.com).

**[Boat Tour CALAS DEL NORTE \(Fornells\)](#)**

**Boat: VELELLA** [See pictures of the boat Velella](#)

**Duration: 4 hours**

**Maximum number of passengers (regardless of their age): 7 + skipper**

**Period: from June 1 to September 20**

**Types of excursion:**

**SHARED TOUR:**

The tour is developed sharing the boat with other passengers. In this mode will be visited the following locations to the left (West) of Fornells: **Bahía de Fornells, Cavo de Cavallería, Cala Viola, Puerto romano de Sa Nitja, Playas de Cavallería y Cala Roja, Cala Mica, Binimel-la, Cala Pregonda, Cala en Calderer.**

When sea conditions do not allow visiting the mentioned area we will visit the area to the right (East) of Fornells: **Bahía de Fornells, Cala En Tosqueta, Cala Pudent, Arenal de Son Saura, Arenal d'En Castell.**

Includes: Two drinks, snack, three swimming stops\* of 40 minutes each and basic snorkeling gear (goggles + snorkel).

The skipper makes comments of history, local culture and nature during the tour.

- **Price per person: 68€ (adults and children)**
- **Groups of 7 are considered as "Exclusive rent"**

**\* The environmental conditions or the influx of people and boats in the coves vary daily and can directly influence the quality of the swimming stops. For this reason, stops will be made at the discretion of the skipper, at those coves with the best conditions for swimming on that moment, although he will always consider the preferences of customers.**

· **EXCLUSIVE RENT:**

Intended for couples, groups of friends or families who want to enjoy a boat tour without sharing with other passengers and also want to do it at their pace. This tour doesn't have a set route as it can be customized to suit the client's preferences of coves and stops for swimming, always within our navigation area.

Includes: Drinks, special snack with local products, basic snorkeling gear (goggles + snorkel).

- **Prices:** from June 1 to 15 (both included) **special price of Exclusive Tour 355€.** From June 16 to September 20 (both included) **price of Exclusive Tour 442€**
- **Maximum number of passengers (regardless of their age): 7 + skipper**

The tour departs from the **Paseo Marítimo de Fornells**, located in the central-northern area of the island, 9 km North from Es Mercadal. You can check the exact location on the map you'll find next to the information of this tour in the online booking widget of our website [www.menorcaenbarco.com](http://www.menorcaenbarco.com)

## **PACK NORTE + SUR**

Pack of excursions Calas del Norte + Calas del Sur as **Shared Tour**. Includes:

- **Boat Tour Calas del Norte** of 4 hours duration on board our boat Velella, starting from Fornells (See complete information in the section Boat Tour Calas del Norte).
- **Boat Tour Calas del Sur** of 3 hours duration guided by our skipper Nano, onboard our boat Olivia, starting from Cala Galdana (See complete information in the section Boat Tour Calas del Sur).
- Sailing shared with other passengers (groups of 7 in the North Tour will go alone with the skipper as 7 is the maximum number of places of our boat Velella, and in the South will share the tour with a maximum of 3 more passengers as our boat Olivia has 10 places).

- **Period: from June 1 to September 20**
- **Reservable by groups up to 7 passengers and only by phone or e-mail (not available the online booking of this pack)**
- **Price: 100€ per person (adults and children)**. In case of not being able to do one of the two excursions due to its cancellation and if refund should be provided, would be charged the normal price of the tour done (50€ per person if the tour done is the South one or 68€ per person if the tour done is the North one) and refunded the remaining of the 100€ per person paid for the pack.

## **GENERAL SPECIFICATIONS**

### **TIMETABLES**

Tours are scheduled according to demand and availability so it is necessary asking us to know what options are available each day. You can check the updated availability at any time as well as make your reservation through the online booking widget of our website [www.menorcaenbarco.com](http://www.menorcaenbarco.com), or contact us by phone or mail.

**We assume that the client has read, understand and agree the terms and conditions listed when he makes his reservation. That is why we recommend to read carefully the CONDITIONS before proceeding with the payment and to make sure that the reservation that will be realized is for the desired type of tour, date and hour:**

### **METHOD OF PAYMENT**

100% payment will be made at the time of booking. If the reservation is made online the payment will be made through an online banking gateway (card) and you will receive by e-mail a confirmation voucher of the reservation with the indications for the excursion. If the reservation is made by phone or e-mail the payment can be made by bank transfer or card (payment by phone) within the period of time indicated. The instructions for formalizing the payment will be specified once the type of tour, number of passengers, date and hour have been fixed.

In the case of the South coast tours during the months of **April, May and October** you can choose to make the payment when making the reservation, or make the reservation and make the payment later, the day of the tour. In this latter case the booking must be made by mail or telephone and the payment in cash, at the boat.

### **CANCELLATIONS OR ABSENCE OF PASSENGERS**

Passengers must show up at the designated meeting point at least 5 minutes before departure time. Any passenger who does not show up at the point of departure ready to make the tour at the scheduled time, whether due to delay or for any other reason, will lose his trip as well as the amount of it. If that happens, the customer wishing to do the tour at another moment will have to make a new reservation and new payment for it.

The customer may cancel his reservation by sending us a written request (by e-mail/text/Whatsapp) up to 2 days before the contracted date, which might mean assuming a penalty determined by how many time in advance to the date and local time of the excursion the request is made, and detailed below:

- Up to before 3 weeks the local date and time reserved: 100% refund.
- Up to before 1 week the local date and time reserved: 75% refund.
- Up to before 2 days the local date and time reserved: 50% refund.
- During the previous 48 hours and until the local date and time reserved, cancellations for any reason or circumstance: no refund.

Partial cancellations (cancellation of some of the booked places) will not be refunded.

### **CHANGES IN RESERVATIONS**

The client can ask for a change of time, date, or passenger names of his booking sending us a written request (by email/text/Whatsapp) up to before 10 days to the excursion. This change will be subject to availability.

### **CANCELLATIONS BY THE COMPANY**

This is an outdoor activity and therefore the environmental conditions may vary and may not always be ideal. Sometimes wind or cloudiness may occur, we must count on that possibility and assume that the tour could be done in those conditions and that, at the end, will be always determined by the professional judgment of the skipper if conditions are or not suitable for carrying out the

tour. According to the skipper criterion, cloudiness or wind may not result in cancellation if these conditions do not prevent the good development of the excursion.

Likewise, the skipper may consider it necessary to change the route of the tour or the swimming stops for a better option before departure or during the trip due to various or any factors as a large influx or presence of boats in a cove, or presence of jellyfish or water turbidity for example.

It is also possible that due to weather conditions the tour should be cancelled at the last moment before boarding or even during the development of the excursion. In case of interruption of the trip the grounds and conditions will be studied in order to evaluate what amount should be refunded to the customer.

It is impossible to know in advance the weather for the scheduled day of the tour. If sea conditions or any other cause does not allow us to sailing, we would try to reschedule the tour, in case this is the customer desire and there is still availability (this can change quickly). If the above is not possible or the customer is not interested, the full refund of the amount paid will be provided.

**Refunds will always be made by the same method used by the client for the payment of his reservation.**

Read our customer´s reviews:

[http://www.tripadvisor.es/Attraction\\_Review-g187464-d2151993-Reviews-Menorca\\_en\\_Barco-Minorca\\_Balearic\\_Islands.html](http://www.tripadvisor.es/Attraction_Review-g187464-d2151993-Reviews-Menorca_en_Barco-Minorca_Balearic_Islands.html)

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